



# **FINANCIAL STATEMENT**

### **STRICTLY CONFIDENTIAL**

### TO BE COMPLETED BY APPLICANT/POA/GUARDIAN

This form may be completed by a person holding either a Power of Attorney or an Enduring Power of Attorney for the Applicant or by a person who has been appointed Guardian or Administrator for the Applicant.

Name of Applicant:	Date:
Applicants Current Address:	
Telephone Number:	
Applicants Previous Residential Address:	

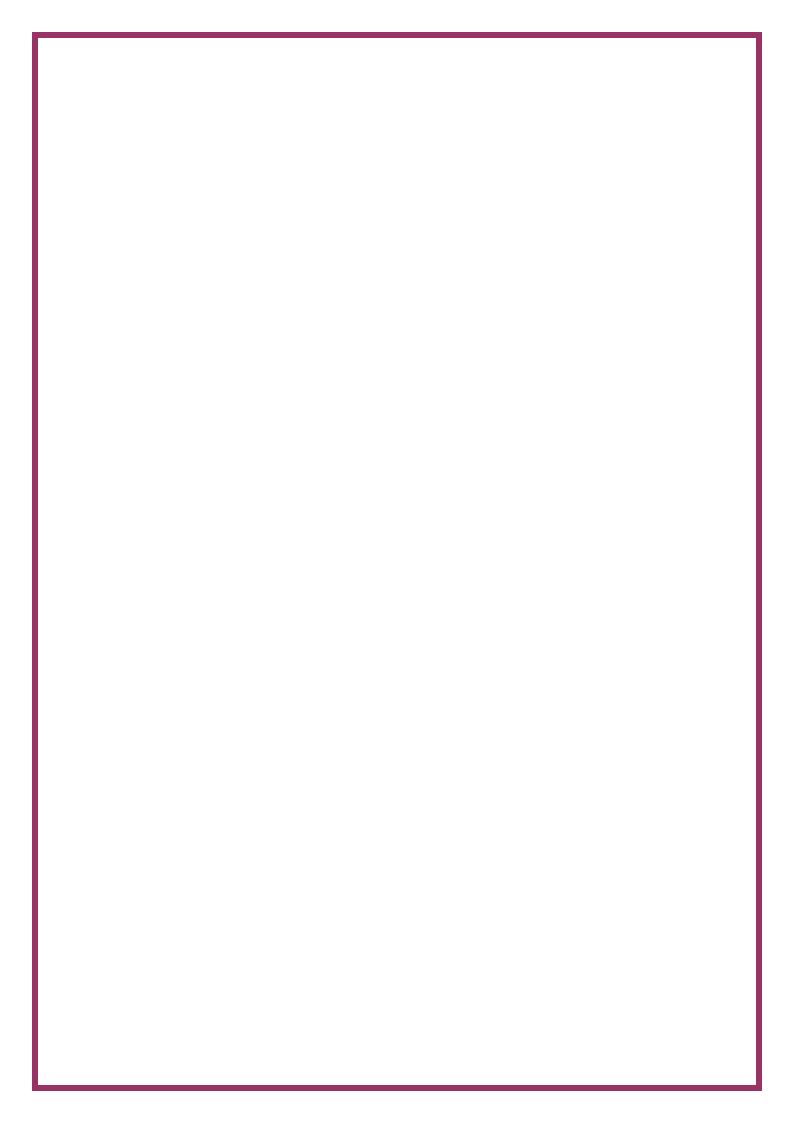


Pension Number	Medicare Number			
Tax File Number				
Do you have a Health Benefits Card?	Yes /No			
Do you have Private Health Insurance?	Yes /No			
If yes please provide details:				
Do you (the Applicant) receive		Weekly Amount		
Age Pension	Yes/No			
Widow's Pension	Yes/No			
War or Service Pension	Yes/No			
Invalid Pension	Yes/No			
Italian Pension	Yes/No			
WorkCover	Yes/No			
Superannuation	Yes/No			
Annuity	Yes/No			
Interest on an Estate	Yes/No			
Investment Income	Yes/No			
Third Party Insurance	Yes/No			
Any other source of Income	Yes/No			
Do you own or have you ever owned a place of (E.g. house or flat)  If yes, what is the address:		Yes /No		
Please attach a copy of the latest Council Rate	es Notice.			
Do you have a mortgage on the property: Amount owing:		Yes/No \$		
Does anyone else reside at that address now:		Yes/No		
Relationship to applicant:				
Is this person a recognised carer by DOHS?		Yes/No		
If you no longer own the residence state the date you sold the property:				
Are you paying rent or board:		Yes/No		
Weekly Amount		\$		



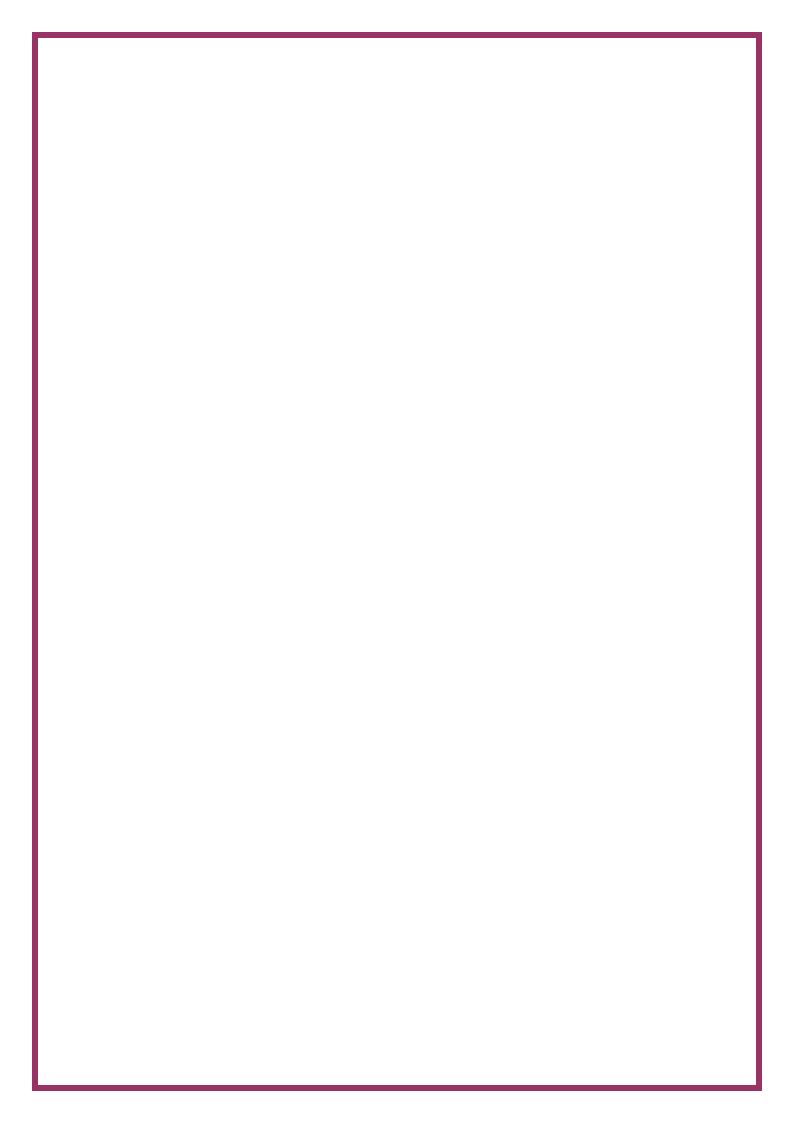
Assets owned by you and/or your spouse  Money in Bank, Building Society (other) Stocks / Shares / Bonds Interest in any Company, Partnership or Trust etc. Value of place of residence (e.g. house) Value of other Real Estate Value of gifts / loans made to family or Family Trust during the last seven years. Any other assets of more than \$5000  TOTAL VALUE							
				Give details	of any liabilities		
				TOTAL VALU	JE	\$	
Please attacl	n documentary evidence (e.g. photocopy) f	or any assets or lia	bilities as listed above.				
Please attacl	n the latest copies of Pension Statement an	d Taxation Return.					
Signature							
	(Applicant or Authorised Person)						
Name							

DO NOT FORGET TO COMPLETE THE ATTACHED STATUTORY DECLARATION



## STATUTORY DECLARATION

l, of
in the State of Victoria do solemnly and sincerely declare that the information given in the Financial Statement and signed by me is true and correct in every detail.
And I make this solemn declaration, conscientiously believing the same to be true, and by virtue of the provisions of an Act of Parliament of Victoria rendering persons making a false declaration punishable for willful and corrupt perjury and liable for penalties.
Declared at in the State of Victoria this day
of in the year
Signature of Applicant:
Before Me:
Name (print):
Address:
Qualification:



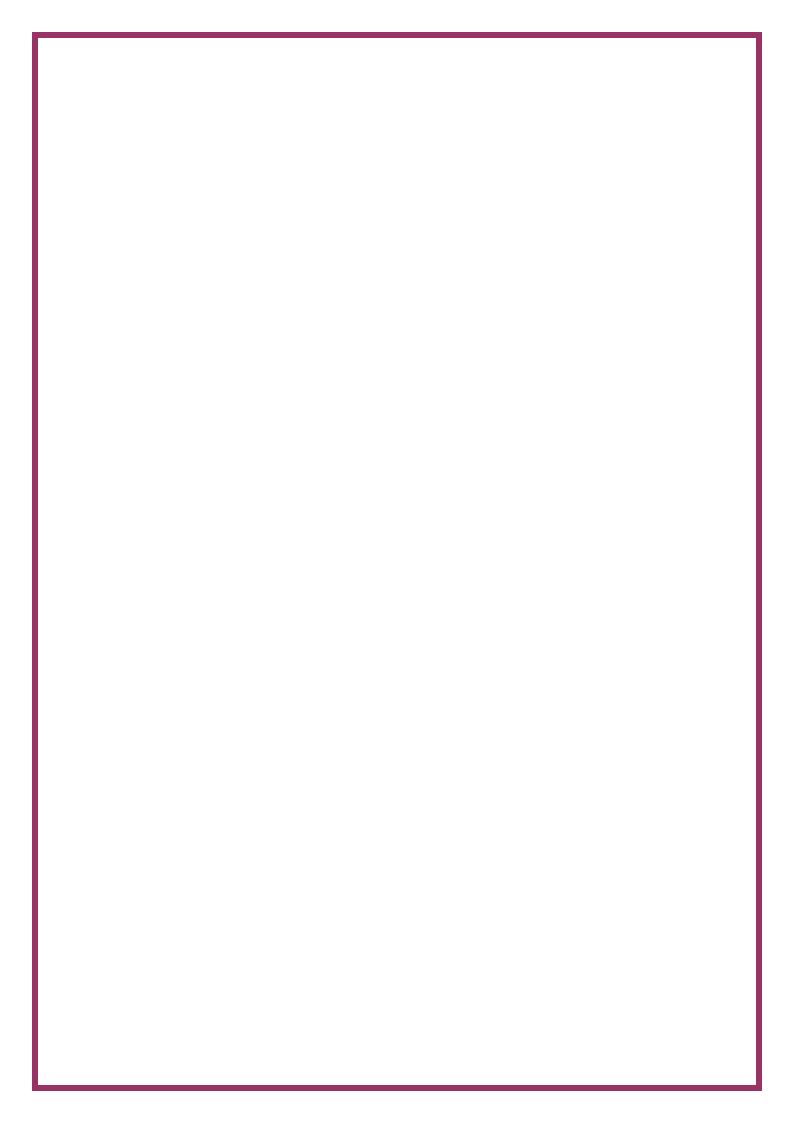




### **DIRECT DEBIT REQUEST FORM (DDR)**

I / We request you, San Carlo Homes for the Aged Ltd ABN 57 131 178 759 (User ID 408347), to debit funds from my / our nominated account at the financial institution shown below according to the details specified.

YOUR DETAILS	
Name(s)	
Address	
	Postcode
Telephone	Home Work
DETAILS OF YOUR BAN	K ACCOUNT
Account Holder	
Name and Branch of	
Financial Institution	
where account is held	
BSB No.	-
Account Number	
DETAILS OF THE AMOU	INT TO BE DEBITED
Commencing on from the above accoun	you are authorised to debit a maximum of (the full amount of account) t on the ${\bf 15}^{ m th}$ day of each month.
YOUR AUTHORISATION	ı
Signature(s)	
	If debiting from a joint bank account, all signatures may be required
Date	







#### **DIRECT DEBIT REQUEST (DDR) SERVICE AGREEMENT**

#### **OUR COMMITMENT TO YOU**

This document outlines our service commitment to you, in respect of the Direct Debit Request (DDR) arrangements made between San Carlo Homes for the Aged Ltd ABN 57 131 178 759 (User ID 408347) and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

#### **INITIAL TERMS OF THE ARRANGEMENT**

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for the agreed amount for Consumer Fees and Charges.

#### **DRAWING ARRANGEMENTS**

- The first drawing under this Direct Debit arrangement will occur on a nominated day.
- If any drawing falls due on a non-business day, it will be debited to your account on the next business day following the scheduled drawing date.
- We will give you at least 14 days' notice in writing when changes to the initial terms of the arrangement are made.
- If you wish to discuss any changes to the initial terms, please phone the accounts office on (03) 9404 1490 during business hours.

#### **YOUR RIGHTS**

#### **CHANGES TO THE ARRANGEMENT**

If you want to make changes to the drawing arrangements, please phone the accounts office on (03) 9404 1490 during business hours. These changes may include:

- deferring the drawing; or
- altering the schedule; or
- stopping an individual debit; or
- suspending the DDR; or
- cancelling the DDR completely.

#### **ENQUIRIES**

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 7 working days prior to the next scheduled drawing date. All communication addressed to us should include your name, and address and the name of the consumer concerned.

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

#### **DISPUTES**

- If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting Vince Di Stefano (CFO) on (03) 9404 1490.
- If you do not receive a satisfactory response from us to your dispute, contact your financial institution who will respond to you with an answer to your claim:
- within 5 business days (for claims lodged within 12 months of the disputed drawing); or
- within 30 business days (for claims lodged more than 12 months after the disputed drawing)
- You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

#### YOUR COMMITMENT TO US

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the drawing date there is sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, a letter will be sent requesting payment. Any transaction fees payable by us in respect of the above will be added to your account.



# Permission Form Donations to San Carlo

San Carlo conducts many in house social and cultural activities for the consumers every month. These include musical performers and holiday celebrations/activities. These activities are offered free of charge.

We ask that each family can donate \$6.00 per month to help cover the cost of these activities. This is

We ask that each family can donate \$6.00 per month to help cover the cost of these activities. This billed once a month and added to the consumer's account.				
Do you give permission to this charge being billed to your monthly account?				
Yes				
Please sign below:				
Consumer's Name:				
Signed by:				
Date:				