



Grievance & Dispute

Summary Point 1

Sometimes things don't go as smoothly as we like it to. If something is not right, the first step is to have a chat with your team leader. They are there to help and might be able to resolve it quickly.

Summary Point 2

If that doesn't work or you feel it needs to be taken further, you can escalate it to the Leadership Team. We will listen and work with you to find a resolution that works for everyone.

Summary Point 3

We will respect your choice in not disclosing your identity. We will also keep you informed on the progress of the grievance or dispute raised.

Examples of Grievances

Disagreements between team members.
Unfair treatment.
Health & Safety concern.
Policy violation.

Examples of Dispute

Pay discrepancies contrary to EBA.
Contract hours.
Working hours.
Break times.

Full Policy

[Please click here](#)